The OECD e-learning Academy on Responsible Business Conduct

Frequently Asked Questions (FAQs)

Enrollment

1. How do I enroll in the OECD e-learning Academy on RBC?

Please complete your registration at https://oecd.csod.com/selfreg/register.aspx?c=elearning-rbc-responsible-business-conduct. You will receive an email that includes the link to the OECD e-learning Academy on RBC. This email may end up in your spam box, so please check your junk emails. If you have not received an email, please contact us at RBC@oecd.org.

Please log in with your email address and password you used for registration to start the course to start the course.

2. Is there a selection procedure to enroll in the OECD e-learning Academy on RBC and access the courses?

No. The OECD Centre for RBC does not select learners on any basis. The OECD e-learning Academy on RBC is open to all stakeholders interested in learning about RBC and risk-based due diligence.

Passwords

3. How do I retrieve a forgotten password?

Please visit here, enter your email address you registered and click on "Submit". The link to reset your password will be sent by email shortly and valid for 48 hours. Please check your spam box if you do not see an email in your inbox.

4. How do I update or change my password?

Please visit here, enter your email address you registered and click on "Submit". The link to reset your password will be sent by email shortly and valid for 48 hours. Please check your spam box if you do not see any email in your inbox.

Fees

5. Do I need to pay any fees to register for the OECD e-learning Academy on RBC?

No, the OECD e-learning Academy on RBC is open to everyone at no cost.

6. Do I need to pay any fees to take the e-learning courses available on the OECD e-learning Academy on RBC?

No, all e-learning courses are available at no cost to learners.

7. Do I need to pay any fees to receive the certificate of completion?

No, the certificate of completion is free and offered to all those who complete all the course requirements.

Courses

8. How can I access to online courses on the OECD e-learning Academy on RBC?

Please log onto the OECD e-learning Academy on RBC at https://oecd.csod.com/ with your email address and password you used for registration to start the course.

9. Is there any time limit to complete each e-learning course?

No, all e-learning courses are self-paced so you take the time you need to learn and progress at your own pace.

10. Is there the e-learning course led by instructors in real-time?

No, all e-learning courses are self-led. There are no instructors available during the course. However if you have any questions about what you have learned you can always contact RBC@oecd.org.

11. Are the e-learning courses available in languages other than English?

Currently all e-learning courses on the OECD e-learning Academy on RBC are available in English only. The OECD Centre for RBC continues to seek collaboration and support to offer the existing courses in multiple languages.

12. What do I need to have a smooth learning experience?

All e-learning courses are optimized for a computer, tablet and mobile and include video, listening and reading materials. Audio is required and high-speed internet is recommended to make the most of the e-learning courses.

13. How long does it take to complete an e-learning course?

The estimate time to complete the various courses is indicated in each course curriculum. All e-learning courses are self-paced so you can make as much time as needed to progress at your own pace.

14. Can I stop my learning in the middle of the course and resume where I left off?

Yes, your learning progress will be automatically saved on your Learning Space so you can pick up where you left off when you log back in.

Certificate

15. What type of certificate is offered?

Upon completion of all the course requirements, learners will receive a certificate completion. This certificate is not a diploma or accreditation to evaluate your level of competency.

16. Where can I find my certificates?

Please open the menu bar on the top right corner, click on "Learn" and go to "My Training Record". Once you arrive on My Training Record, change the filer setting from "Active" to "Completed" and click on a button "View completion page". You will find the certificates of the courses you have completed. You can print your certificate as many times as you wish.

For further questions, please contact us at RBC@oecd.org.